

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 07th day of December' 2024

C.G.No.181/2024-25/Annamayya Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao **Member (Finance)**
Sri. S.L. Anjani Kumar **Member (Technical)**

Between

Sri. M. Musthafa (Director),
M/s. Albarite Pvt Ltd, Anantharajupeta (V),
Rly. Kodur (M), Annamayya District. **Complainant**

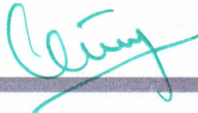
AND

1. Superintending Engineer/O/Annamayya
2. Dy. Executive Engineer/O/Kodur
3. Executive Engineer/O/Rajampet
4. Assistant Accounts Officer/ERO/Rajampet **Respondents**

This complaint came up for final hearing before this Forum through video conferencing on 03.12.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

01. The complainant filed the complaint during the Vidyut Adalat conducted on 06.11.2024 at Kodur stating that their company is having service connections SC.No. 2333301001759 for which the

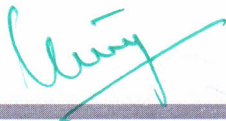


respondents issued CC bill for Rs.6,37,586/- which is excess than the actual consumption and thereby requested to revise the bill.

02. The said complaint was registered as C.G.No.181/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they inspected the meter and noticed that the meter is defective and hence they revised the bill for Rs.89,200/- and the complainant paid the same.

03. Heard respondents through video conferencing. Complainant remained absent. The respondents submit that subsequent to the complaint, subsequent to the complaint, they inspected the meter and noticed that the meter is defective and hence they revised the bill for Rs.89,200/- and the complainant paid the same. The complainant issued letter of satisfaction stating that their bill was revised and he also paid the CC charges of Rs.89,200/- as per the revised bill. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs.

04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar,



Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 07th day of December'2024.

Ching 07/12/24

CHAIRPERSON

K. Ramana Rao
Member (Finance)
07/12/2024

Ching 7/12
Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

Ching 07/12/24